Hinweis:

Dieses Dokument dient ausschließlich als Ansichtexemplar / Muster. Maßgeblich für die Garantie ist die gedruckte Garantiekarte im Produktkarton. Sollten sich Inhalte mit unseren aktuellen offiziellen Angaben widersprechen, gelten unsere offiziellen, aktuellen Informationen. Bitte beachten Sie auch die Garantiebedingungen auf unserer offiziellen Website: https://en.growatt.com/support/warranty

Warranty claim procedure:

Please report the defective device to your supplier with this warranty card completed, in no later than 14 days after signs of a problem arise that might lead to a claim.The supplier or end user is required to send the warranty claim form to Growatt or an authorized service partner with all the necessary information.
Customers must present this warranty card, inverter purchasing invoice, installation invoice or commissioning report, extension warranty card if applicable, and other related materials as well if required. It is the responsibility of the warranty holder to substantiate the warranty claim and show that the conditions are met.

Please note that Growatt reserves the right of final interpretation of this warranty card. Please fill in the required information below when your device is defective, scan and send it to your supplier or email your supplier with all the information.

Warranty Card

Ansichtsexemplar

Warranty Card

End User Information
Customer name:
Phone number:
Email:
Detailed address:

Product Information
Inverter Model:
Serial No. (S/N):
Purchase date:
Dealer/Installer:
Commissioning data:

GR-WT-393-A-00

GROWATT

SHENZHEN GROWATT NEW ENERGY CO., LTD.
www.ginverter.com
T: +86 755 2747 1942
F: +86 755 2749 1460
service @ginverter.com

Oktober 2026

Growatt Factory Warranty

For the inverter with this warranty card you purchased, you receive a non-transferable Growatt factory warranty valid for 12 twelve years from the date of installation, and no more than 12 and a half years from the delivery date from Growatt New Energy Co., Ltd. These warranty terms and conditions only apply for devices originally purchased from Growatt for selling and installation in the defined destination set forth in the purchase orders in the overseas market (outside of China), unless otherwise expressly stipulated. Paid warranty extensions to 15 or 20 years can also be made, only within 2 years from the date of delivery from Growatt.

This warranty includes all defects in design, components and manufacturing. Excluded from warranty are damages due to:
Breaking the product seal (opening the casing) without proper approval
Transport damage
Incorrect installation or commissioning
Failure to observe the user manual, the installation guide, and the maintenance regulations Unauthorized Modifications, changes, or attempted repairs
Incorrect use or inappropriate operation
Insufficient ventilation of the device
Failure to observe the applicable safety regulations
Force majeure (e.g., lightning, over-voltage, storm, fire)

Warranty condition

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected by Growatt:
repaired by Growatt, or
repaired on-site, or
exchanged for a replacement device of equivalent value according to model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you will not receive a new certificate since your entitlement is documented at Growatt.

In the latter 5 years, Growatt have the exclusive right to determine how to carry out the remaining warranty. In case Growatt provides a replacement for customers, Growatt is not responsible for any other sorts of costs during the service procedure in that period, including(but not limited to)logistics fare, labor cost, or any kind of compensation. Also, the replacement may have a little flaw on its surface(cosmetic flaw), and the warranty excludes any general defects, if inverter is still generating power to grid.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable.
in view the value that the device would have without the defect, taking into account the significance of the defect, and after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

This warranty does not cover superficial or cosmetic defects, dents, marks or scratches, which do not affect the proper function of the inverter, especially for warranty replacement devices.

Due to technological progress, the replacement part or replacement device provided may not be compatible with the system monitoring or monitoring device, or other components installed on-site. Costs incurred as a result are not part of this warranty service and will not be covered by Growatt.

Claims that go beyond the rights cited in the warranty conditions, in particular claims for compensation for direct or indirect damages, losses, arising from the defective device, for compensation for costs arising from disassembly and installation, or loss of profits are not covered by this warranty, unless Growatt is subject to statutory liability. In such cases, please contact the company that sold you the device. Possible claims in accordance with the product liability law remain unaffected.

Ansichtsexemplar